



PACIFIC NORTHWEST NEUROLOGY

www.zoltanineurology.com

J. GREG ZOLTANI, M.D.

7502 LAKEWOOD DR W C-7

LAKEWOOD, WA 98499-8410

Phone: 253-581-8151

Fax: 253-581-8152

NO SHOW POLICY

TO ALL PATIENTS:

It is the policy of the clinic that for consultations or testing, if you are unable to keep your scheduled appointment, you are required to call the clinic to cancel and/or reschedule your appointment 48 HOURS PRIOR TO THE SCHEDULED APPOINTMENT. Appointment reminder calls are a courtesy only; patients are responsible for remembering scheduled appointments.

We understand that emergencies are out of everyone's control. Therefore, you will not be charged for missed appointments due to an emergency. But you are required to contact us in the event you are unable to keep your appointment due to an emergency. Our phone system is able to take your message at any day or time.

In the event you do not call to cancel and/or reschedule your appointment within 48 hours prior to your scheduled appointment, you will be considered a "NO SHOW" and you are financially responsible and **will be charged for the missed appointment.**

MISSED APPOINTMENTS OR LATE CANCELLATION FEE IS \$75.00 PER INCIDENT.

After 3 "NO SHOWS" appointments, you will be dismissed from our practice by certified letter. Your signature below is acknowledgement that you have read and understand the above policy.

Respectfully,

PACIFIC NW NEUROLOGY

PATIENT SIGNATURE

DATE